

# Community Support Services

## Immediate Food Aid

If you're hungry now:

- Call the USDA National Hunger Hotline at 1-866-3-HUNGRY (1-866-348-6479) or 1-877-8-HAMBRE (1-877-842-6273). Information is available in English and Spanish. The hotline operates Monday through Friday, 7:00 AM to 10:00 PM Eastern Time.

## Food Banks in Oneonta and Cooperstown

Saint Mary's Church. Open Monday/Wednesday/Friday 11-3. Please call for appointment 607-386-2623. They will bring food to your car. The church is also open 8-4 daily for a quiet space to sit or pray

St. James Church 432-1458. No appointment necessary; you do not need to call in advance. Food bank is open Monday-Friday, 9 a.m.-2 p.m. Guests may come once per month, bring photo ID. Prepackaged bag of groceries will be given. Hot meals are available Monday-Friday at the Lord's Table. Any person may come each day they are open. Dinner is 4:30-5:30. Meals are to go.

Salvation Army 432-5960; 25 Church Street, Cooperstown. Call 607-547-8902. Monday and Wednesday only, 10 a.m. to 6 p.m. \*Open at 1:00 p.m. on delivery days.

## Temporary Mortgage Relief Due to Coronavirus Pandemic

Many U.S. homeowners have at least 60 days of mortgage relief due to the coronavirus pandemic.

An eviction and foreclosure moratorium went into effect on March 18 for 60 days for single-family home loans backed by:

- The [Federal Housing Administration \(FHA\)](#)
- [Fannie Mae or Freddie Mac](#)
- The [U.S. Department of Agriculture \(USDA\)](#)

During that time, homeowners:

- Will not be charged late fees
- Will not be evicted from their homes

Lenders:

- Will not initiate foreclosure proceedings
- Will suspend foreclosure proceedings already in process

If you have trouble catching up at the end of this temporary relief period, additional assistance may be available. You can work with your servicer to resume making a mortgage payment. Or if you need additional assistance, you can work with your servicer on other foreclosure prevention options to keep your home.

Contact your mortgage servicer (the company where you send your monthly payments) as soon as possible to let them know about your current circumstances. The telephone number and mailing address of your mortgage servicer should be listed on your monthly mortgage statement.

[The Department of Veterans Affairs \(VA\) is encouraging its home loan providers to provide mortgage relief. \(PDF\)](#), ([Download Adobe Reader](#))

[For help, contact your loan servicer or a VA loan service technician.](#)

### **Temporary Rental Relief for Many Affected by Coronavirus Pandemic**

Many renters across the U.S. may now get three months of rental relief without fear of eviction. This is in response to the financial pressure many are under due to the coronavirus pandemic.

- If your apartment building is backed by a loan from Fannie Mae, you may be eligible.
- If your apartment building is backed by a loan from Freddie Mac, you may be eligible.

Fannie Mae and Freddie Mac each insure about 27,000 multifamily properties. That equates to over 8 million renters nationwide. If your building has a mortgage backed by Freddie Mac or Fannie Mae, the owner can seek temporary mortgage relief. In return, they must pass relief on to you. They can't evict you for failing to pay your rent while they are under mortgage forbearance.

Check with your property manager or building owner for more information.

### **If You Have Lost Your Health Insurance**

**Oneonta Community Health Center** (607) 433-0300

Providing Free Health Care for People in Need

At Oneonta Community Health Center in Oneonta, NY, we provide free health care service for low-income, uninsured adults. We also offer help to individuals challenged with health care and insurance costs.

The Center is currently closed due to COVID. Will be rescheduling new patients in May

### **Emotional Support**

**NY COVID 19 Emotional Support Hotline** 1-844-863-9314

8 a.m. to 10 p.m. 7 days per week

**Otsego County Behavioral Health.** Currently using audio/video tele-health including peer services. Accepting new patients.

Adult Mental Health (607) 433-2343.

Children and Family Mental Health (607) 433-2334

Addiction Recovery Services (607) 431-1030

**Bassett Outpatient Psychiatry Services.** Currently using audio/video tele-health. Accepting new patients. (607) 547-3500

**FOR-DO (Friends of Recovery of Delaware and Otsego.** Peer services. Recovering coach.

Please refer to <https://www.friendsofrecoverydo.org/>

Reach out to Kyle LeFever (Peer Specialist Coordinator) to coordinate peer services.