



Bassett Healthcare Network  
**O'Connor Hospital**

2022-2024 Community Service Plan

**O'Connor Hospital, Inc. (dba O'Connor Hospital)  
2022-2024 Community Service Plan**

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**Mission Statement**

O'Connor Hospital, part of Bassett Healthcare Network, upholds its mission to improve the health of our patients and the well-being of our communities.

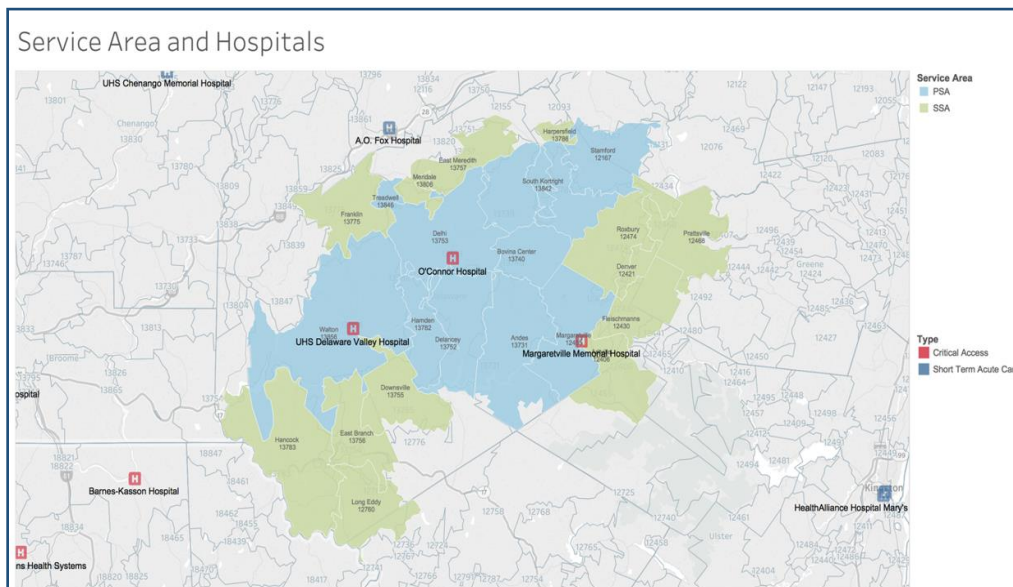
O'Connor Hospital (OCH) is a critical access hospital (CAH) in Delhi, NY. OCH provides a full range of acute and preventive health care services, including acute inpatient care, restorative/rehabilitative (swing bed) care, emergency services, same-day surgery, radiology, laboratory services, an outpatient pharmacy, outpatient physical and occupational therapy, dietary consultations, an eyewear center, and a wide range of specialty services.

OCH is part of a large health network called Bassett Healthcare Network, an integrated healthcare system that provides care and services to people living in a nine-county region covering 5,600 square miles in upstate New York. The organization includes five corporately affiliated hospitals, more than two dozen community-based health centers, 20 school-based health centers, two skilled nursing facilities, and health partners in related fields.

In addition to O'Connor Hospital, Bassett Healthcare Network's hospitals include Bassett Medical Center in Cooperstown, A.O. Fox Memorial Hospital in Oneonta, Cobleskill Regional Hospital in Cobleskill, and Little Falls Hospital in Little Falls. Other affiliates include Valley Health Services, a 160-bed long-term care, and rehabilitation facility in Herkimer; First Community Care of Bassett, a home care equipment, supplies, and related services provider in a surrounding seven-county area; and At Home Care, a certified home health care agency serving a surrounding four-county area.

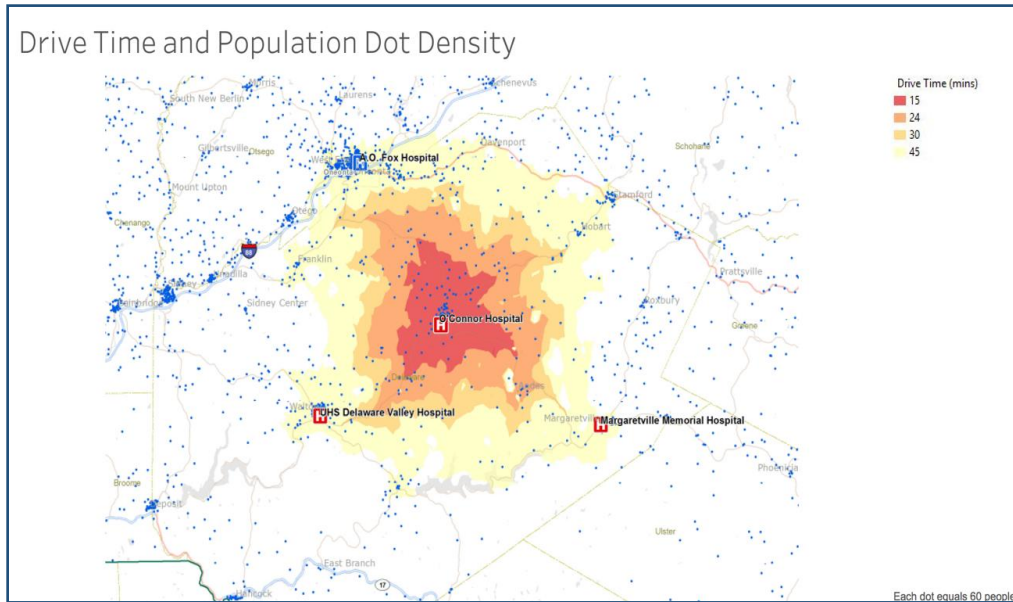
**Definition and Brief Description of Community Served**

O'Connor Hospital's service area includes much of Delaware County, NY. The primary service area of 11 zip codes includes Andes, Bloomville, Bovina Center, Delancey, Delhi, Hamden, Hobart, Margaretville, South Kortright, Stamford, and Walton. The secondary service area is reflective of 12 zip codes and includes Denver, Downsville, East Branch, East Meredith, Fleishmans, Franklin, Hancock, Harpersfield, Long Eddy, Meridale, Prattsville, and Roxbury. The below map reflects the primary service area for O'Connor Hospital in blue and the secondary service area in green.



Source: Stroudwater Associates (2019); O'Connor Hospital Service Area

The greatest population density lives within 15 minutes (driving time) of O'Connor Hospital. As the driving time increases, the number of people choosing O'Connor Hospital decreases. The below density map reflects the Drive Time and Population density of the area.



Source: Stroudwater Associates (2019); Drive Time and Population Dot Density

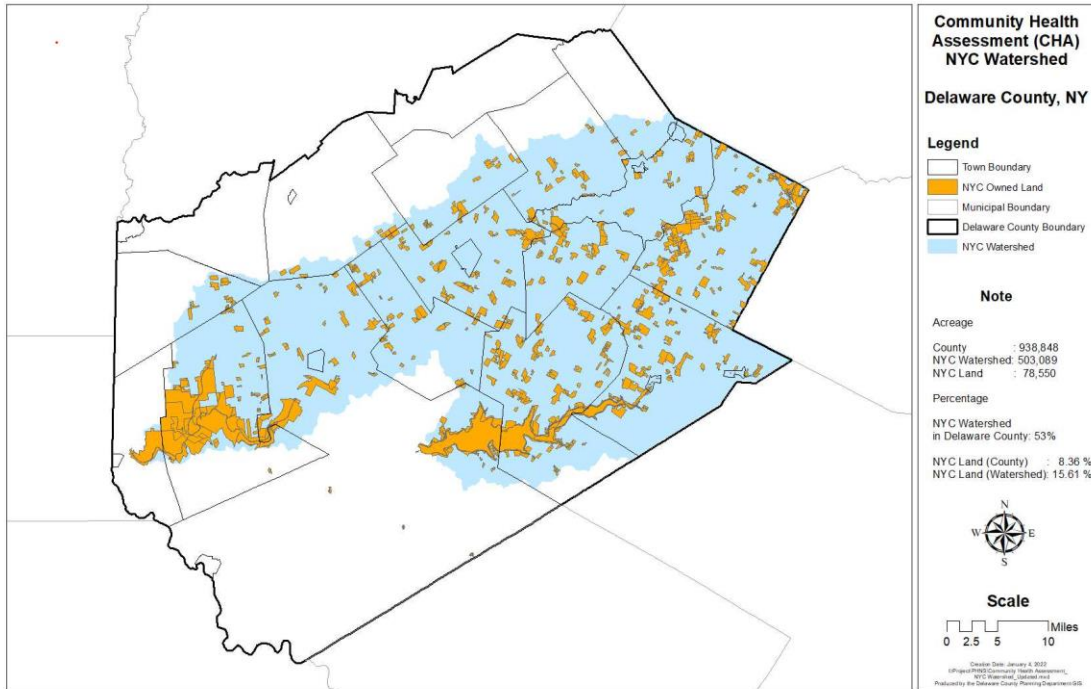
The local healthcare environment in Delaware County is greatly influenced by specific aspects of the physical, legal, social, and economic environment within the county. It is located on the eastern border of upstate New York’s Southern Tier region and the western border of the Catskill Mountains covering 1,467 square miles, of which 1,442sq/mi is land and 25 sq/mi is water.

The county can be characterized as having mountainous terrain with winding, two-lane roads, making travel difficult and even hazardous during the winter months. The lack of public transportation makes access to care challenging.

Geographically, Delaware county is the fourth largest of New York’s 62 counties and is the fifth most rural. The population density is only 31.56 persons per square mile. The large size of the county is reflected in the fact that it borders seven counties (Broome, Chenango, Greene, Otsego, Schoharie, Sullivan, and Ulster), as well as the State of Pennsylvania.

The county includes the NYC Watershed, which is the largest unfiltered drinking water supply in the United States. In terms of the physical environment, Delaware County is an expansive, isolated rural area with 2 of the largest reservoirs in the watershed. The NYC Watershed covers 53% of Delaware County; land owned by NYC is not taxable.

The western rim of the county, which includes most of the Town of Sidney, lies outside the watershed and is where most of the county’s manufacturing businesses are located. Census data shows healthcare, government, schools, and social services agencies industry for employment in the county.



Source: Delaware County Department of Planning and Watershed Affairs, 2022

### Community Health Needs Assessment Overview

Bassett Healthcare Network, O'Connor Hospital, in collaboration with Delaware County Public Health, Margaretville Memorial Hospital, and UHS Delaware Valley Hospital, developed a Community Service plan to address the health inequities defined in the Community Health Needs Assessment for Delaware County, NY, also a collaborative effort.

Data mining of primary and secondary data sources was conducted throughout the process and presented to the core group of stakeholders for discussion and review. Representatives from Delaware County Public Health, Delaware Valley Hospital, Margaretville Memorial Hospital, and O'Connor Hospital held several county, regional, and state-level meetings to gather additional input on the Community Health Needs Assessment (CHNA). The list of coalitions, work groups, and task forces is provided in the CHNA.

**Social Determinants of Health (SDOH)**

Social Determinants of Health (SDOH) are “the conditions in the environments where people are born, live, learn, work, play, worship, and age that affect a wide range of health, functioning, and quality-of-life outcomes and risks” (HealthyPeople2030, 2022). There are five domains of SDOH:

**Healthcare Access and Quality**

- Access to health care
- Access to primary care
- Access to dental care
- Access to mental health
- Health coverage
- Health literacy
- Quality of Care
- Provider cultural and linguistic competency

**Neighborhood and Built Environment**

- Community planning (walkability)
- Access to healthy food
- Crime & Violence
- Quality of housing
- Cost of housing
- Access to public transportation
- Access to personal vehicle
- Environmental conditions
- Population Density

**Social and Community Context**

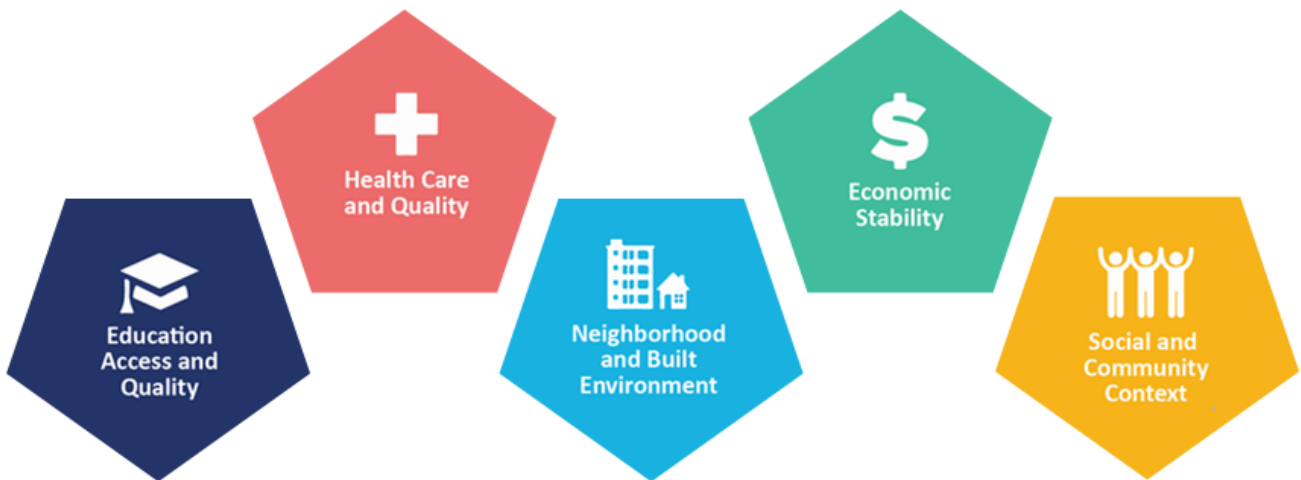
- Social isolation
- Civic participation
- Social cohesion
- Social acceptance
- Population density

**Education Access and Quality**

- Early childhood education and development
- Access to education
- Language and literacy
- High school graduation
- Quality of education

**Economic Stability**

- Socio-economic status (SES)
- Employment
- Food Insecurity
- Housing Instability



Delaware County, NY CHNA Summary



**Community Service Plan**

The Community Service Plan is a comprehensive 3-year plan to address the health equity disparities found in the CHNA through collaborative community health initiatives.

[New York State Prevention Agenda 2019-2024](#)

Organizations creating the CSP are provided the NYS Prevention Agenda 2019-2024, which is a blueprint for New York State’s health improvement plan for state and local action to improve the health and well-being of all New Yorkers and promote health equity across populations who experience disparities. The blueprint provides acceptable priority areas to focus on based on the evidence found.

There are five main priority areas in the NYSDOH Prevention Agenda 2019-2024.

- Prevent Chronic Disease
- Promote a Healthy and Safe Environment
- Promote Health for Women, Infants, and Children
- Promote Well-Being and Prevent Mental and Substance Use Disorders
- Prevent Communicable disease

Of the Priority areas, there are associated Focus Areas and Goals; see the below table for a list of those associated items.

<b>NYS Prevention Agenda 2019-2024 Priorities, Focus Areas and Goals</b>	
<b>Priority Area: Prevent Chronic Diseases</b>	<b>Focus Area 1: Healthy Eating and Food Security</b>
	Overarching Goal: Reduce obesity and the risk of chronic diseases
	Goal 1.1: Increase access to healthy and affordable foods and beverages
	Goal 1.2: Increase skills and knowledge to support healthy food and beverage choices
	Goal 1.3: Increase food security
	<b>Focus Area 2: Physical Activity</b>
	Overarching Goal: Reduce obesity and the risk of chronic diseases
	Goal 2.1: Improve community environments that support active transportation and recreational physical activity for people of all ages and abilities
	Goal 2.2: Promote school, child care, and worksite environments that support physical activity for people of all ages and abilities
	Goal 2.3: Increase access, for people of all ages and abilities, to safe indoor and/or outdoor places for physical activity
	<b>Focus Area 3: Tobacco Prevention</b>
	Goal 3.1: Prevent initiation of tobacco use, including combustible tobacco and electronic vaping products (electronic cigarettes and similar)
	Goal 3.2: Promote tobacco use cessation, especially among populations disproportionately affected by tobacco use, including low SES; frequent mental distress/substance use disorder; LGBT; and disability
	Goal 3.3: Eliminate exposure to secondhand smoke and exposure to secondhand aerosol/emissions from electronic vapor products
	<b>Focus Area 4: Preventive Care and Management</b>
	Goal 4.1: Increase cancer screening rates for breast, cervical, and colorectal cancer
Goal 4.2: Increase early detection of cardiovascular disease, diabetes, prediabetes, and obesity	
Goal 4.3: Promote the use of evidence-based care to manage chronic diseases	
Goal 4.4: Improve self-management skills for individuals with chronic conditions	
<b>Priority Area: Promote a Healthy and Safe Environment</b>	<b>Focus Area 1: Injuries, Violence, and Occupational Health</b>
	Goal 1.1: Reduce falls among vulnerable populations
	Goal 1.2: Reduce violence by targeting prevention programs, particularly to the highest risk populations
	Goal 1.3: Reduce occupational injuries and illness
	Goal 1.4: Reduce traffic related injuries for pedestrians and bicyclists
	<b>Focus Area 2: Outdoor Air Quality</b>
	Goal 2.1: Reduce exposure to outdoor air pollutants
	<b>Focus Area 3: Built and Indoor Environments</b>
	Goal 3.1: Improve design and maintenance of the built environment to promote healthy lifestyles, sustainability, and adaptation to climate change
	Goal 3.2: Promote healthy home and school environments
	<b>Focus Area 4: Water Quality</b>
	Goal 4.1: Protect water sources and ensure quality drinking water
	Goal 4.2: Protect vulnerable waterbodies to reduce potential public health risks associated with exposure to recreational water
	<b>Focus Area 5: Food and Consumer Products</b>
	Goal 5.1: Raise awareness of the potential presence of chemical contaminants and promote strategies to reduce exposure
	Goal 5.2: Improve food safety management



<b>Priority Area: Promote Healthy Women, Infants and Children</b>	<b>Focus Area 1: Maternal &amp; Women’s Health</b>
	Goal 1.1: Increase use of primary and preventive health care services by women of all ages, with a focus on women of reproductive age
	Goal 1.2: Reduce maternal mortality and morbidity
	<b>Focus Area 2: Perinatal &amp; Infant Health</b>
	Goal 2.1: Reduce infant mortality and morbidity
	Goal 2.2: Increase breastfeeding
	<b>Focus Area 3: Child &amp; Adolescent Health</b>
	Goal 3.1: Support and enhance children and adolescents’ social-emotional development and relationships
	Goal 3.2: Increase supports for children and youth with special health care needs
	Goal 3.3: Reduce dental caries among children
	<b>Focus Area 4: Cross Cutting Healthy Women, Infants, &amp; Children</b>
	Goal 4.1: Reduce racial, ethnic, economic, and geographic disparities in maternal and child health outcomes and promote health equity for maternal and child health populations
	<b>Priority Area: Promote Well-Being and Prevent Mental and Substance Use Disorders</b>
Goal 1.1: Strengthen opportunities to build well-being and resilience across the lifespan	
Goal 1.2: Facilitate supportive environments that promote respect and dignity for people of all ages	
<b>Focus Area 2: Prevent Mental and Substance Use Disorders</b>	
Goal 2.1: Prevent underage drinking and excessive alcohol consumption by adults	
Goal 2.2: Prevent opioid and other substance misuse and deaths	
Goal 2.3: Prevent and address adverse childhood experiences (ACEs)	
Goal 2.4: Reduce the prevalence of major depressive disorders	
Goal 2.5: Prevent suicides	
Goal 2.6: Reduce the mortality gap between those living with serious mental illness and the general population	
<b>Priority Area: Prevent Communicable Diseases</b>	<b>Focus Area 1: Vaccine-Preventable Diseases</b>
	Goal 1.1: Improve vaccination rates
	Goal 1.2: Reduce vaccination coverage disparities
	<b>Focus Area 2: Human Immunodeficiency Virus (HIV)</b>
	Goal 2.1: Decrease HIV morbidity (new HIV diagnoses)
	Goal 2.2: Increase viral suppression
	<b>Focus Area 3: Sexually Transmitted Infections (STIs)</b>
	Goal 3.1: Reduce the annual rate of growth for STIs
	<b>Focus Area 4: Hepatitis C Virus (HCV)</b>
	Goal 4.1: Increase the number of persons treated for HCV
	Goal 4.2: Reduce the number of new HCV cases among people who inject drugs
	<b>Focus Area 5: Antibiotic Resistance and Healthcare-Associated Infections</b>
	Goal 5.1: Improve infection control in healthcare facilities
	Goal 5.2: Reduce infections caused by multidrug resistant organisms and C. difficile
Goal 5.3: Reduce inappropriate antibiotic use	

*Note: New York State Prevention Department of Health (2021); The New York State Prevention Agenda 2019-2024*

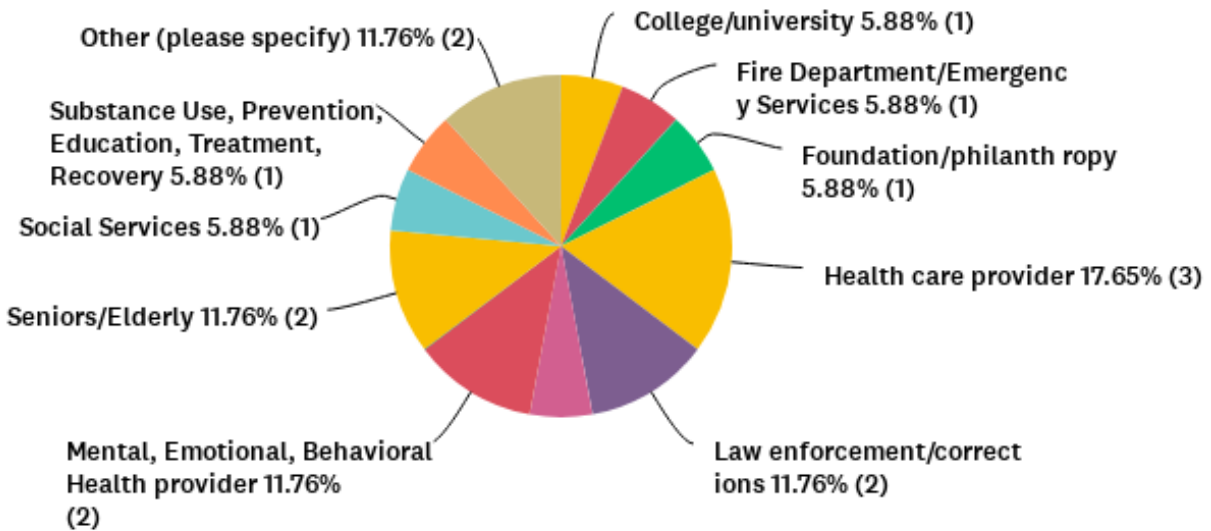
**Identification of Priorities**

A crucial part of assessing the health of our communities is not only collecting objective data but also subjective perceptions of the county’s health status (CHNA) from the community member and stakeholders. The Delaware County Community Health Needs Assessment leveraged electronic surveys targeted at community members and stakeholders. A web link was distributed through email and social media, inviting participants to participate.

Stakeholder Community Engagement Summary

On May 17, 2022, a Community Engagement Survey was released and promoted via social media and email. That survey yielded responses from the following organization types:

Stakeholder survey:



Which have the greatest and smallest impact on improving health and well-being of the residents of the counties your organization/agency serves. Please rank 1 through 5 (1 having the greatest impact, having the least impact)	
Priority Area	Rank
Prevent Chronic Disease	2
Promote a Healthy and Safe Environment	4
Promote Healthy Women, Infants and Children	3
Promote Well-Being and Prevent Mental and Substance Use Disorders	1
Prevent Communicable Diseases	5

What are the top five health concerns affecting Delaware county residents that your organization/agency serves?	
Topic	Rank
Socio-economic: Lack of social support for community residents	1
Safety: Exposure to tobacco smoke/emissions from electronic vapor products	1
Self-Care/ Mental Health/ Addiction Issues: Poor eating/dietary practices	1
Self-Care/ Mental Health/ Addiction Issues: Addiction to nicotine	2
Socio-economic: Healthcare Costs	2

<b>Which Social Determinants of Health are impacting the residents of the counties that your organization/ agency serves? 1 (most) - 5 (least)</b>	
<b>Topic</b>	<b>Rank</b>
Economic Stability	1
Social and Community Context	2
Health Care Access and Quality	3
Neighborhood and Built Environment	4
Education Access and Quality	5

<b>Which population in Delaware County experiences the poorest health outcomes?</b>	
Individuals living with mental health issues	35.29%
Individuals living at or near the federal poverty level	29.41%
Seniors/ Elderly	11.76%
Individuals living in rural areas	11.76%
Specific racial or ethnic groups	5.88%
Children/adolescents	0.00%
Females of reproductive age	0.00%
Individuals with disability	0.00%
Migrant workers	0.00%
Other	5.88%

<b>Chronic Disease: Top goals your organization/ agency can assist with</b>
Increase access to healthy and affordable foods and beverages
Promote tobacco use cessation
Promote evidence-based care to prevent and manage chronic diseases, including asthma, arthritis, cardiovascular disease, diabetes, prediabetes, and obesity
In the community setting, improve self-management skills for individuals with chronic diseases, including asthma, arthritis, cardiovascular disease, diabetes, prediabetes, and obesity

<b>Healthy and Safe Environment: Top goals your organization/ agency can assist with</b>
Promote a healthy home and school environment
Reduce violence by targeting prevention programs, particularly for highest risk populations
Reduce falls among vulnerable populations
Reduce occupational injury and illness
Improve food safety management

<b>Well-Being and Prevent Mental and Substance Use Disorders: Top goals your organization/ agency can assist with</b>
Facilitate supportive environments that promote respect and dignity for people of all ages
Prevent Suicides
Prevent opioid and other substance misuse and deaths
Reduce the mortality gap between those living with serious mental illness and the general population

<b>Communicable Disease: Top goals your organization/ agency can assist with</b>
Increase education and outreach for improving overall immune health (preventive hygiene, clean diet, clean water, supportive nutritional supplementation)
Improve vaccination rates
Reduce the annual rate of growth for STIs

Community Engagement Survey Summary

On May 17, 2022, the Community Engagement Survey was posted online. The survey was closed on June 23, 2022, after receiving 442 responses.

Respondent demographics:

- Live in Delaware County (99.77%)
- Primarily female (80.54%)
- Primarily white (92.99%) and not Hispanic or Latino (90.93%)
- Highest age group representation: 50-64 yrs of age (38.32%), 35-49 (26.08%), and over 65 (24.94%)

<b>Five Features the Respondent Believes are the Most Important for a Healthy Community</b>
Access to health care (family doctor, hospitals, etc.)
Fresh, healthy, and affordable foods close to where you live
Safe and Affordable Housing
A clean environment (no pollution/trash in public spaces including parks, playgrounds, and lakes)
Low crime rates

There were a very large number of written comments that indicated the need for a community that comes together, the importance of mental health services, a need for community programs and recreational events, socioeconomic struggles, access to healthcare, and lack of transportation.

<b>Five Biggest Health Problems the Respondent Believes Their Community is Currently Facing</b>
Addiction to alcohol or drugs
Mental health issues
Obesity in adults
Heart disease and stroke
Obesity in children

Additional written comments discussed concerns regarding access to healthy food, mental health, drug addiction and access to health/dental care.

<b>Five Health Behaviors or Social Factors the Respondent Believes is the Biggest Problem for their Community</b>
Illegal drug use
Unhealthy eating
Abuse (emotional/physical/sexual)
Not enough physical activity
Smoking or tobacco use (cigarettes, hookah, chewing tobacco, etc.)

Written comments discussed the lack of transportation, socioeconomic related concerns, limited mental health, and a lack of socialization events.

<b>Five Health Systems the Respondent Believes is the Biggest Problem for their Community</b>
High cost of healthcare
Access to mental health services
High cost of prescription medications
Access to a dentist
Access to a regular doctor or health care provider

<b>Which of the following have you, or your family, experienced when seeking medical care in the last 3 years?</b>
Having difficulty because too long a wait to get an appointment
Difficulty or not getting to a medical appointment due to location
Difficulty or not getting to a medical appointment due to office hours
Feeling like your provider is not listening
Having difficulty because couldn't find provider who accepts your insurance

## Identified Priority Focus Areas

O'Connor Hospital leadership has agreed to the adoption of these interventions for the identified priorities.

### Focus Area 1 – Prevent Chronic Diseases

Prevent Chronic Diseases was chosen as a priority area in Delaware County based on the health data indicating a rise in obesity and related health outcomes. Chronic diseases are the leading causes of death nationwide and are burdensome in terms of cost, time, and quality of life. In Delaware County, the factors that most contribute to the high prevalence of chronic disease are the aging population, lack of exercise, high tobacco and alcohol usage, as well as poor dietary habits.

Delaware County is home to many institutions, organizations, and programs that are already working to address these issues and can be expanded to further combat these epidemics. Greater collaboration between county organizations and agencies will advance the work on chronic disease prevention.

### Prevent Chronic Disease: O'Connor Hospital Interventions

**Priority Area:** Prevent Chronic Disease

**Focus Area 4:** Preventive Care and Management

**Goal 4.4:** Improve self-management skills for individuals with chronic conditions

**Target Demographic:** Delaware County, NY Residents

**Intervention:** A mobile health assessment van will go to low access to care areas to perform basic screening of chronic disease. Individuals with a chronic disease will be forwarded to a Health Educator who will facilitate a one-on-one training or enroll the patient in a health education class

**Target SDOH**

- Healthcare Access and Quality
- Health Literacy

**Process Measures:**

- Measure the number of patients screened
- Measure the number of individuals identified as having a chronic disease who also had a successful Health Education referral

Focus Area 2 – Promote Well-Being and Prevent Mental and Substance Use Disorders

Mental and emotional well-being is essential to overall health. Recently, Delaware County has seen an increase in substance use of both opiates and alcohol, as well as an increase in the number of days people are experiencing poor mental health.

Promote Well-Being and Prevent Mental and Substance Use Disorders: O'Connor Hospital Interventions

**Priority Area:** Promote Well-Being and Prevent Mental and Substance Use Disorders  
**Focus Area 2:** Prevent Mental and Substance Use Disorders  
**Goal 2.2:** Prevent opioid and other substance misuse and deaths  
**Target Demographic:** Delaware County Bassett Healthcare Network primary care patients  
**Intervention:** Patients arriving in Bassett Primary Care facility will be referred to FORDO for connective addiction services.

**Target SDOH**

- Healthcare Access and Quality
- Social and Community Context
- Neighborhood and Built Environment

**Process Measures:**

- Measure the number of successful referrals

**Priority Area:** Promote Well-Being and Prevent Mental and Substance Use Disorders  
**Focus Area 1:** Promote Well Being  
**Goal 1.1:** Strengthen opportunities to build well-being and resilience across the lifespan  
**Target Demographic:** Middle school-aged females (6<sup>th</sup>, 7<sup>th</sup>, and 8<sup>th</sup> graders)  
**Intervention:** A summer daycamp targeting females in 6<sup>th</sup>, 7<sup>th</sup>, and 8<sup>th</sup> grade to give exposure to emergency services careers. Bassett Healthcare Network, Little Falls Hospital, and Herkimer County Public Health will partner with local organizations in the areas of Police, Fire, EMS, 911 Dispatch, Life Flight, Search and Rescue, and Emergency Rooms to provide hands-on experience in these fields. Participants will walk away with

- Increased health literacy
- Exposure to volunteer opportunities
- Exposure to emergency service careers
- Training in CPR, First Aid, and AED use

**Target SDOH:**

- Education Access and Quality
- Social and Community Context
- Economic Stability
- Healthcare Access and Quality

**Process Measures:**

- Pre and Post assessment of participant health literacy
- Pre and Post assessment of future career and volunteer plans
- Post-measurement of the number of individuals completing CPR, AED, and First Aid certification

**Evidence-Based Support:** Similar program to Rescue Divas, WI: <https://rescuedivas.org/>

**Priority Action Plan**

<b>NYS Prevention Agenda Priority: Promote Well-Being and Prevent Mental and Substance Use Disorders</b>		
<b>Focus Area 1:</b> Promote Well Being		
<b>Goal 1.1:</b> Strengthen opportunities to build well-being and resilience across the lifespan		
<b>Objective:</b> Increase health literacy of at least 70% of participants		
<b>Objective:</b> Increase the likelihood of pursuing local participation in emergency services of 50% of attendees		
<b>Target Demographic:</b> Middle school-aged children (6 <sup>th</sup> , 7 <sup>th</sup> , and 8 <sup>th</sup> graders)		
<b>Intervention</b>	<b>Process Measures</b>	<b>Partner Roles and Resources</b>
<p>A summer day camp targeting females in 6<sup>th</sup>, 7<sup>th</sup>, and 8<sup>th</sup> grade to give exposure to emergency services careers. Bassett Healthcare Network, Little Falls Hospital, and Herkimer County Public Health will partner with local organizations in the areas of Police, Fire, EMS, 911 Dispatch, LifeFlight, Search and Rescue, and Emergency Rooms to provide hands-on experience in these fields. Participants will walk away with</p> <ul style="list-style-type: none"> <li>• Increased health literacy</li> <li>• Exposure to volunteer opportunities</li> <li>• Exposure to emergency service careers</li> <li>• Training in CPR, First Aid, and AED use</li> </ul>	<p>Pre and Post assessment of participant health literacy</p> <p>Pre and Post assessment of future career and volunteer plans</p> <p>Post-measurement of the number of individuals completing CPR, AED, and First Aid certification</p>	<p><b>Delaware County Public Health</b></p> <ul style="list-style-type: none"> <li>• Work with local government for support</li> <li>• Community engagement</li> </ul> <p><b>Bassett Healthcare Network</b></p> <ul style="list-style-type: none"> <li>• Facilitate local community meetings</li> <li>• Overall camp coordination</li> <li>• Collaboratively work with emergency services partners to schedule camp experience</li> </ul> <p><b>Delaware County School District</b></p> <ul style="list-style-type: none"> <li>• Help with recruiting student</li> </ul> <p><b>O'Connor Hospital</b></p> <ul style="list-style-type: none"> <li>• Provide staffing for Emergency services experience</li> </ul> <p><b>Delaware County EMS, Police, and Fire</b></p> <ul style="list-style-type: none"> <li>• Provide staffing for Emergency services experience</li> </ul>

<b>NYS Prevention Agenda Priority: Promote Well-Being and Prevent Mental and Substance Use Disorders</b>		
<b>Focus Area 2:</b> Prevent Mental and Substance Use Disorders		
<b>Goal 2.2:</b> Prevent opioid and other substance misuse and deaths		
<b>Objective:</b> Successful referral of 20% of Primary Care patients presenting with an addiction disorder to FORDO.		
<b>Target Demographic:</b> Delaware County Bassett Healthcare Network primary care patients		
<b>Intervention</b>	<b>Process Measures</b>	<b>Partner Roles and Resources</b>
<p>Patients arriving in Bassett Primary Care facility will be referred to FORDO for connective addiction services.</p>	<p>Measure the number of successful referrals</p>	<p><b>Bassett Healthcare Network</b></p> <ul style="list-style-type: none"> <li>• Provide referral workflow</li> <li>• Count the number of individuals referred</li> <li>• Coordinate collaboration</li> </ul> <p><b>O'Connor Hospital</b></p> <ul style="list-style-type: none"> <li>• Provide referral workflow</li> </ul> <p><b>FORDO</b></p> <ul style="list-style-type: none"> <li>• Provide training when needed</li> <li>• Count successful referrals</li> <li>• Connect with patients post-clinic interaction</li> </ul>



NYS Prevention Agenda Priority: Prevent Chronic Disease		
Focus Area 4: Preventive Care and Management		
Goal 4.4: Improve self-management skills for individuals with chronic conditions		
Objective: Increase the number of adults with chronic disease who have taken a class to learn about their disease management; at least 50% of mobile clinic participants with chronic disease will receive disease management training		
Target Demographic: Delaware County Residents		
Intervention	Process Measures	Partner Roles and Resources
<p>A mobile health assessment van will go to low-access to care areas to perform a basic screening of chronic diseases. Individuals with a chronic disease will be forwarded to a Health Educator who will facilitate a one-on-one training or enroll the patient in a health education class.</p>	<p>Measure the number of patients screened</p> <p>Measure the number of individuals identified as having a chronic disease who also had a successful Health Educator referral</p>	<p><b>Bassett Healthcare Network</b></p> <ul style="list-style-type: none"> <li>• Facilitate planning</li> <li>• Data tracking</li> <li>• Coordinate referrals</li> <li>• Serve as linkage to health services when needed</li> </ul> <p><b>O'Connor Hospital</b></p> <ul style="list-style-type: none"> <li>• Attend planning sessions</li> <li>• Provide resources (financial and supplies)</li> <li>• Location identification</li> </ul> <p><b>Health Works: New York Center for Agricultural Medicine and Health (NYCAMH)</b></p> <ul style="list-style-type: none"> <li>• Provide van and staff</li> <li>• Perform clinics</li> </ul> <p><b>Rural Health Network of South Central NY</b></p> <ul style="list-style-type: none"> <li>• Provide educators</li> <li>• Perform training</li> <li>• Support documentation</li> </ul> <p><b>Delaware County Public Health</b></p> <ul style="list-style-type: none"> <li>• Location identification</li> <li>• Linkage to local government when needed</li> </ul>

**Stakeholder Engagement**

Bassett Healthcare Network O'Connor Hospital, UHS Delaware Valley Hospital, Margaretville Hospital, and Delaware County Public Health, acting on their integrated, community-oriented culture, will collaborate with their community partners to focus on each focus area. Additionally, yearly updates will be publically made available on their websites to ensure public transparency and ongoing stakeholder engagement. If necessary, mid-course corrections will be documented through the New York State Department of Health's yearly tracking report.

**Plan Dissemination**

The 2022-2024 Community Health Needs Assessment/Community Health Assessment and the combined Community Service Plan/Community Health Improvement Plan will be posted on the public-facing websites of the Bassett Healthcare Network O'Connor Hospital, UHS Delaware Valley Hospital, Margaretville Hospital, and Delaware County Public Health. Key Informants involved with the priority selection and NYS Prevention Agenda activities will be emailed a copy of the combined plan. Hard copies of the combined plan will be provided to the community upon request.